

## 2012 and 2011 Library Jurisdictional Comparisons

### Canadian Libraries Serving a Population Over 500,000 sorted by population

Source: Canadian Urban Libraries Council (CULC) 2012 and 2011 data.

Library Systems	Population Served				# of Branches				Population Served / Branch				Square Footage				Square Footage / Capita			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>2,791,140</b>	<b>1</b>	<b>2,790,200</b>	<b>1</b>	<b>98</b>	<b>1</b>	<b>98</b>	<b>3</b>	<b>28,481</b>	<b>3</b>	<b>28,471</b>	<b>1</b>	<b>1,857,610</b>	<b>1</b>	<b>1,853,725</b>	<b>2</b>	<b>0.67</b>	<b>2</b>	<b>0.66</b>
Montréal, Bibliothèque de	2	1,701,782	2	1,649,519	2	44	2	44	6	38,677	6	37,489	2	686,423	2	686,423	9	0.40	8	0.42
Calgary Public Library	3	1,120,225	3	1,090,936	7	18	8	17	9	62,235	9	64,173	4	460,630	5	445,341	8	0.41	9	0.41
Ottawa Public Library	4	935,073	4	927,118	3	33	3	33	2	28,336	2	28,094	5	449,536	4	449,536	7	0.48	7	0.48
Edmonton Public Library	5	812,201	5	812,201	8	17	8	17	8	47,777	8	47,777	6	432,777	6	432,777	5	0.53	5	0.53
Mississauga Library System	6	741,000	6	738,000	7	18	8	18	7	41,167	7	41,000	7	395,166	7	395,166	4	0.53	4	0.54
Winnipeg Public Library	7	704,800	7	691,800	6	20	6	20	5	35,240	5	34,590	8	342,701	8	342,701	6	0.49	6	0.50
Vancouver Public Library	8	652,419	8	644,214	5	22	5	22	4	29,655	4	29,282	3	499,953	3	500,093	1	0.77	1	0.78
Brampton Library	9	540,145	10	523,911	9	6	9	6	10	90,024	10	87,319	10	123,636	10	107,962	10	0.23	10	0.21
Hamilton Public Library	10	535,234	9	531,057	4	24	4	24	1	22,301	1	22,127	9	318,683	9	318,683	3	0.60	3	0.60

Library Systems	Collection Size				Collection Size / Capita				Materials Budget				Materials Budget / Capita				Items added / Capita			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>10,622,556</b>	<b>1</b>	<b>11,129,221</b>	<b>2</b>	<b>3.81</b>	<b>2</b>	<b>3.99</b>	<b>1</b>	<b>\$17,306,562</b>	<b>1</b>	<b>\$16,976,164</b>	<b>5</b>	<b>\$6.20</b>	<b>4</b>	<b>\$6.08</b>	<b>6</b>	<b>0.28</b>	<b>6</b>	<b>0.28</b>
Montréal, Bibliothèque de	2	4,192,209	2	4,119,345	4	2.46	4	2.50	-	-	3	\$6,666,413	-	-	9	\$4.04	10	0.16	10	0.16
Calgary Public Library	5	2,205,985	4	2,280,260	8	1.97	7	2.09	2	\$7,748,000	2	\$6,732,900	3	\$6.92	3	\$6.17	1	0.45	1	0.45
Ottawa Public Library	4	2,331,407	3	2,355,859	3	2.49	3	2.54	5	\$4,728,195	5	\$4,700,211	7	\$5.06	5	\$5.07	3	0.35	3	0.35
Edmonton Public Library	6	1,703,089	6	1,823,093	5	2.10	6	2.24	3	\$6,165,600	4	\$5,529,150	1	\$7.59	1	\$6.81	2	0.37	2	0.37
Mississauga Library System	8	1,280,116	8	1,325,554	9	1.73	9	1.80	9	\$2,431,500	9	\$2,480,966	9	\$3.28	10	\$3.36	7	0.27	7	0.27
Winnipeg Public Library	7	1,473,382	7	1,594,188	6	2.09	5	2.30	7	\$2,958,934	7	\$2,944,059	8	\$4.20	7	\$4.26	5	0.31	5	0.31
Vancouver Public Library	3	2,703,133	5	2,635,846	1	4.14	1	4.09	4	\$4,945,661	6	\$4,065,106	2	\$7.58	2	\$6.31	8	0.26	8	0.26
Brampton Library	10	679,818	10	636,630	10	1.26	10	1.22	8	\$2,856,949	10	\$2,218,030	6	\$5.29	8	-	4	0.31	9	0.24
Hamilton Public Library	9	1,070,425	9	1,077,439	7	2.00	8	2.03	6	\$3,351,646	8	\$2,544,222	4	\$6.26	6	\$4.79	9	0.24	4	0.31

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Library Systems	Total Circulation				Circulation / Capita				Total Visits				Visits / Capita				In library use			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>32,032,036</b>	<b>1</b>	<b>33,252,235</b>	<b>6</b>	<b>11.48</b>	<b>6</b>	<b>11.92</b>	<b>1</b>	<b>18,872,588</b>	<b>1</b>	<b>19,064,857</b>	<b>3</b>	<b>6.76</b>	<b>3</b>	<b>6.83</b>	<b>1</b>	<b>7,141,558</b>	<b>1</b>	<b>7,798,010</b>
Montréal, Bibliothèque de	3	11,290,038	5	10,475,369	10	6.63	10	6.35	2	6,610,659	2	6,527,744	8	3.88	9	3.96	3	2,231,006	3	2,479,700
Calgary Public Library	2	17,121,718	2	17,006,665	1	15.28	2	15.59	4	5,724,008	4	5,350,000	7	5.11	7	4.90	2	2,599,192	2	2,604,784
Ottawa Public Library	4	11,172,085	4	11,156,138	5	11.95	5	12.03	6	4,882,750	6	5,275,850	6	5.22	6	5.69	4	1,788,850	4	1,970,900
Edmonton Public Library	5	10,397,618	3	13,372,504	4	12.80	1	16.46	5	4,905,885	5	5,303,482	5	6.04	4	6.53	7	1,301,100	7	1,290,050
Mississauga Library System	7	7,301,788	7	7,725,096	8	9.85	8	10.47	7	4,515,250	7	4,753,900	4	6.09	5	6.44	6	1,485,650	5	1,935,150
Winnipeg Public Library	10	5,585,216	10	5,367,912	9	7.92	9	7.76	9	2,692,447	9	2,689,454	9	3.82	10	3.89	8	1,084,900	8	1,075,550
Vancouver Public Library	6	9,969,158	6	9,983,426	2	15.28	3	15.50	3	6,576,190	3	6,523,630	1	10.08	1	10.13	5	1,591,200	6	1,901,000
Brampton Library	9	6,051,036	9	5,905,285	7	11.20	7	11.27	10	1,989,551	10	2,092,269	10	3.68	8	3.99	10	312,780	10	481,150
Hamilton Public Library	8	6,980,582	8	6,906,628	3	13.04	4	13.01	8	3,788,300	8	4,089,150	2	7.08	2	7.70	9	869,050	9	1,027,850

Library Systems	In library use / Capita				Reference requests				Reference requests / Capita				Programs Offered				Programs Offered / Capita			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>2.56</b>	<b>2</b>	<b>2.79</b>	<b>1</b>	<b>2,380,327</b>	<b>1</b>	<b>2,380,327</b>	<b>4</b>	<b>0.85</b>	<b>4</b>	<b>0.85</b>	<b>1</b>	<b>28,075</b>	<b>1</b>	<b>31,804</b>	<b>7</b>	<b>0.0101</b>	<b>4</b>	<b>0.0114</b>
Montréal, Bibliothèque de	9	1.31	9	1.50	5	827,127	5	827,127	8	0.49	8	0.50	2	21,257	2	19,554	3	0.0125	2	0.0119
Calgary Public Library	3	2.32	4	2.39	2	1,532,752	2	1,532,752	3	1.37	2	1.40	4	12,019	3	10,475	6	0.0107	7	0.0096
Ottawa Public Library	5	1.91	5	2.13	6	632,050	6	632,050	5	0.68	6	0.68	5	11,476	4	10,414	4	0.0123	5	0.0112
Edmonton Public Library	7	1.60	7	1.59	3	1,350,367	3	1,350,367	1	1.66	1	1.66	3	12,172	5	9,966	1	0.0150	1	0.0123
Mississauga Library System	4	2.00	3	2.62	9	333,900	9	333,900	9	0.45	9	0.45	8	6,426	8	5,043	8	0.0087	8	0.0068
Winnipeg Public Library	8	1.54	8	1.55	8	346,909	8	346,909	7	0.49	7	0.50	9	3,146	9	3,239	9	0.0045	9	0.0047
Vancouver Public Library	2	2.44	1	2.95	4	901,585	4	901,585	2	1.38	3	1.40	6	7,793	6	7,447	5	0.0119	3	0.0116
Brampton Library	10	0.58	10	0.92	7	423,950	10	151,593	10	0.78	10	0.29	10	2,182	10	1,696	10	0.0040	10	0.0032
Hamilton Public Library	6	1.62	6	1.94	10	151,593	7	423,950	6	0.28	5	0.80	7	7,256	7	5,670	2	0.0136	6	0.0107

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Library Systems	Program Attendance				Program Attendance / Capita				Annual Hours of Library Service				Annual Hours of Library Service / Capita				Annual Hours of Library Service / Branch			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>769,534</b>	<b>1</b>	<b>865,495</b>	<b>4</b>	<b>0.28</b>	<b>2</b>	<b>0.31</b>	<b>1</b>	<b>263,375</b>	<b>1</b>	<b>263,323</b>	<b>1</b>	<b>0.094</b>	<b>1</b>	<b>0.094</b>	<b>4</b>	<b>2,688</b>	<b>6</b>	<b>2,687</b>
Montréal, Bibliothèque de	2	397,422	2	305,070	5	0.23	7	0.18	2	119,094	2	120,300	7	0.070	6	0.073	5	2,707	4	2,734
Calgary Public Library	3	315,457	3	270,992	3	0.28	4	0.25	3	93,463	6	54,168	5	0.083	9	0.050	10	5,192	1	3,186
Ottawa Public Library	6	214,143	6	204,714	7	0.23	5	0.22	4	80,113	3	80,113	4	0.086	4	0.086	3	2,428	8	2,428
Edmonton Public Library	4	282,702	4	251,624	2	0.35	3	0.31	7	52,552	7	51,648	9	0.065	8	0.064	9	3,091	2	3,038
Mississauga Library System	7	138,179	7	118,087	8	0.19	8	0.16	6	54,350	5	54,350	6	0.073	5	0.074	8	3,019	3	3,019
Winnipeg Public Library	9	74,127	9	73,073	9	0.11	9	0.11	9	47,825	9	47,825	8	0.068	7	0.069	2	2,391	9	2,391
Vancouver Public Library	5	246,716	5	240,233	1	0.38	1	0.37	5	59,715	4	57,408	2	0.092	3	0.089	6	2,714	7	2,609
Brampton Library	10	50,738	10	46,720	10	0.09	10	0.09	10	16,750	10	16,150	10	0.031	10	0.031	1	2,792	5	2,692
Hamilton Public Library	8	123,059	8	113,842	6	0.23	6	0.21	8	48,962	8	48,362	3	0.091	2	0.091	7	2,040	10	2,015

Library Systems	Total use <sup>1</sup>				Total Use / Annual Hours of Library Service				Total use / Capita				E-visits				Percentage of E-visits to Total Use			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>97,250,094</b>	<b>1</b>	<b>98,614,003</b>	<b>7</b>	<b>369</b>	<b>7</b>	<b>374</b>	<b>3</b>	<b>34.84</b>	<b>4</b>	<b>35.34</b>	<b>1</b>	<b>25,951,430</b>	<b>1</b>	<b>23,403,526</b>	<b>4</b>	<b>26.7%</b>	<b>4</b>	<b>23.7%</b>
Montréal, Bibliothèque de	6	24,191,611	7	21,661,799	10	203	10	180	10	14.22	10	13.13	8	2,801,631	10	1,043,140	10	11.6%	10	4.8%
Calgary Public Library	2	36,388,933	3	33,603,165	6	389	3	620	5	32.48	7	30.80	5	8,700,047	5	5,564,901	5	23.9%	7	16.6%
Ottawa Public Library	3	31,325,055	2	35,389,777	5	391	6	442	4	33.50	3	38.17	2	11,393,583	2	14,993,219	2	36.4%	1	42.4%
Edmonton Public Library	4	29,248,218	4	32,304,217	2	557	2	625	2	36.01	2	39.77	4	8,786,348	4	9,033,029	3	30.0%	3	28.0%
Mississauga Library System	7	23,965,283	6	24,900,391	4	441	5	458	6	32.34	5	33.74	3	8,841,290	3	9,218,962	1	36.9%	2	37.0%
Winnipeg Public Library	9	13,344,829	10	12,068,439	9	279	9	252	9	18.93	9	17.44	9	2,692,447	9	1,630,816	7	20.2%	9	13.5%
Vancouver Public Library	5	27,095,766	5	26,698,485	3	454	4	465	1	41.53	1	41.44	6	5,251,691	6	5,173,939	8	19.4%	6	19.4%
Brampton Library	10	12,375,283	9	12,399,696	1	739	1	768	8	22.91	8	23.67	10	2,650,000	8	2,620,641	6	21.4%	5	21.1%
Hamilton Public Library	8	17,236,091	8	17,092,689	8	352	8	353	7	32.20	6	32.19	7	2,861,150	7	2,621,500	9	16.6%	8	15.3%

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Library Systems	Total Expenditure				Cost / Use <sup>2</sup>				Cost / Capita			
	Rank	2012	Rank	2011	Rank	2012	Rank	2011	Rank	2012	Rank	2011
<b>Toronto Public Library</b>	<b>1</b>	<b>\$181,122,296</b>	<b>1</b>	<b>\$196,767,444</b>	<b>3</b>	<b>\$1.86</b>	<b>3</b>	<b>\$2.00</b>	<b>2</b>	<b>\$64.89</b>	<b>2</b>	<b>\$70.52</b>
Montréal, Bibliothèque de	2	\$76,106,014	2	\$76,857,777	1	\$3.15	1	\$3.55	5	\$44.72	6	\$46.59
Calgary Public Library	3	\$49,506,108	7	\$38,774,603	9	\$1.36	10	\$1.15	8	\$44.19	9	\$35.54
Ottawa Public Library	5	\$46,848,249	3	\$50,145,899	5	\$1.50	6	\$1.42	4	\$50.10	4	\$54.09
Edmonton Public Library	6	\$43,493,726	5	\$44,612,714	6	\$1.49	7	\$1.38	3	\$53.55	3	\$54.93
Mississauga Library System	7	\$32,999,768	6	\$39,480,994	7	\$1.38	5	\$1.59	6	\$44.53	5	\$53.50
Winnipeg Public Library	8	\$27,303,355	8	\$26,692,858	2	\$2.05	2	\$2.21	9	\$38.74	7	\$38.58
Vancouver Public Library	4	\$47,903,831	4	\$48,402,383	4	\$1.77	4	\$1.81	1	\$73.42	1	\$75.13
Brampton Library	10	\$16,464,592	10	\$15,298,678	10	\$1.33	8	\$1.23	10	\$30.48	10	\$29.20
Hamilton Public Library	9	\$23,709,449	9	\$19,997,712	8	\$1.38	9	\$1.17	7	\$44.30	8	\$37.66

### Notes:

1. Total use includes: Annual In Person Visits, Annual Circulation, Interlibrary Loans borrowed, Interlibrary Loans loaned, In-House Use of Library Materials, Program Attendance, Reference Transactions, E-visits, Use of Electronic Databases, Public Wireless Connections, User Sessions on Library Computer Workstations.
2. Cost / Use is calculated using Total Expenditure divided by Total use. Expense Total includes Salaries & Benefits, Other Expenditures, Expense Total Materials and Value City Services.

### Mitigating factors include:

- The range of services provided by the library system. Toronto Public Library offers a comprehensive range of library services including research and reference, district and neighbourhood libraries to address the needs of Toronto's diverse population.
- The age and location of the physical infrastructure which can impact the efficiency of service delivery. At amalgamation, Toronto Public Library inherited an existing infrastructure, from 7 municipalities, with strong neighbourhood advocacy to maintain the status quo. The branch infrastructure was not rationalized to address the new municipal boundary to efficiently meet the current geographic and population needs of the City; Newer municipalities, such as Calgary and Brampton are developing an infrastructure based on current service needs factoring in new development, population density, transportation patterns and the location of other city services.
- The inherent operational and capital costs and inefficiencies associated with an aging infrastructure with non standard facility design and multiple floors
- The range of support services included within the library's operating budget. The current Canadian Public Library Statistical Report does not include a methodology to standardize the cost base for libraries and there are differences in what is included in statistical measures and how the measures are counted with most differences in newer electronic measures.